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Atty. Ref. 3282-C-2-Z THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Chang Lim et al

Serial No. 10/796,051

Group Art Unit 2143

Filed:

March 10, 2004

For: INTERNET-ENABLED SERVICE MANAGEMENT

AND AUTHORIZATION SYSTEM AND METHOD

SECOND PRELIMINARY AMENDMENT

MAIL STOP NON-FEE AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Please enter the following preliminary amendment to the aboveidentified application before examination on the merits as follows: